



11 Division - Crime Prevention Unit Quarterly Newsletter

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@tps11div

February 2018 Edition

Non-Emergency (416) 808-2222 –Emergency 9-1-1

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About Us

Working together with residents to create a safer community through cooperation, communication and partnerships with police.

Protect Your Home, Yourself, and Your Loved Ones

Make Crime Prevention Your Intention !



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Location

11 Division
Toronto Police Service
2054 Davenport Rd
Toronto, ON, M6N 1C8

Contact Us

11 Division Crime Prevention Unit
T: (416)808-1108 or (416)808-1188
E: 11division@torontopolice.on.ca

Opt- In Newsletter

11 Division News
Crime Prevention Tips
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Community



More About Us

Southwest District Superintendent: Superintendent Heinz Kuck

11 Division Unit Commander: Inspector Chris Boddy

Address: 2054 Davenport Road, Toronto, ON , M6N 1C8

Phone: 416-808-1100

Email: 11division@torontopolice.on.ca

Welcome to our quarterly 11 Division Crime Prevention Newsletter.

11 Division encompasses the Junction, Bloor West Village, Bloordale and the Roncesvalles community.

This newsletter is an initiative developed by the 11 Division Crime Prevention Unit Officers

This newsletter will provide you with crime prevention information that can help to keep you, your family, and your property safer. It contains a variety of crime prevention information, including, tips on how to make your home less inviting to thieves, and what to do if you see suspicious activity in your neighbourhood.

This newsletter will also provide information on crime trends that may be impacting their neighbourhood. This includes detailed maps and descriptions of recent incidents.

There is information on how you can engage with the Crime Prevention Officers in 11 Division to improve home security.

There is also information about upcoming events in the division.

Together, we can make our community an even safer, and more enjoyable place to live and work.

Connect With Us



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Our Neighbourhood

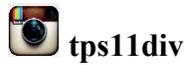
11 Division

2054 Davenport Road, Toronto, ON , M6N 1C8

Phone: 416-808-1100 Fax: 416-808-1102

Email: 11division@torontopolice.on.ca

Twitter: @tps11div Facebook: facebook.com/tps11division



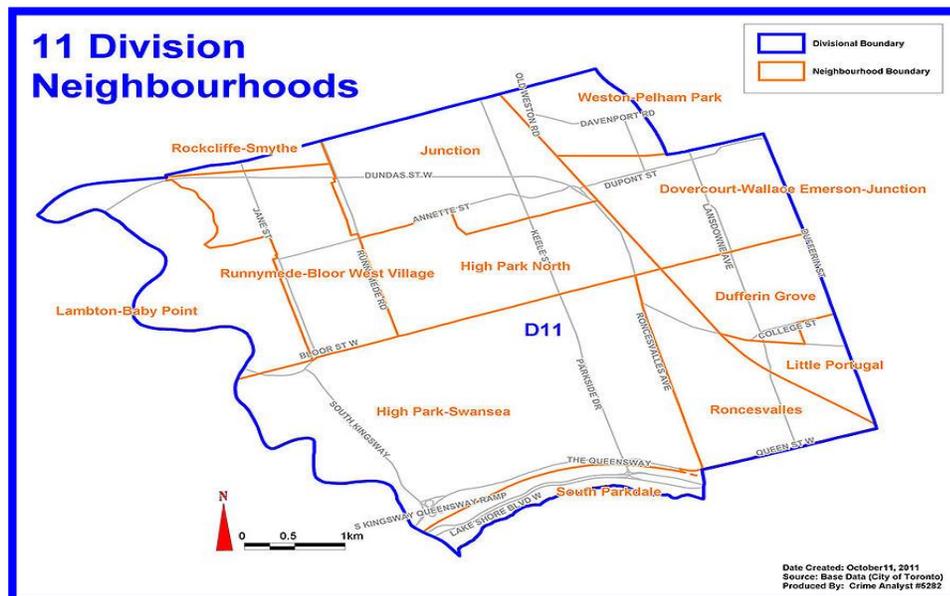
District Superintendent: Superintendent Heinz Kuck
Unit Commander: Inspector Chris Boddy

Division Boundaries:

- West-Humber River
- North-St. Clair Ave.
- East-Dufferin St. south to Queen St., West to Roncesvalles; South from Roncesvalles to the shoreline
- South-Toronto shoreline

Located at 2054 Davenport Road, near Old Weston Road.

Police stations are open 24 hours a day, 7 days a week. The main entrance is wheelchair accessible. Free parking is available at the station.





Neighbourhood Resource Officers

Did you know?

11 Division has four Neighbourhood Safety Officers that are permanently assigned to specific communities. These officers work to develop relationships with community members and improve trust with the police.

Officers work in partnership with community members work with community members to address long and short-term crime and disorder issues which may be impacting quality of life.

11 Division Neighbourhood Resource Officers are assigned to:

3725 & 3735 Dundas Street West (Gooch Towers)

4020 Dundas Street West (Cooper Mills)

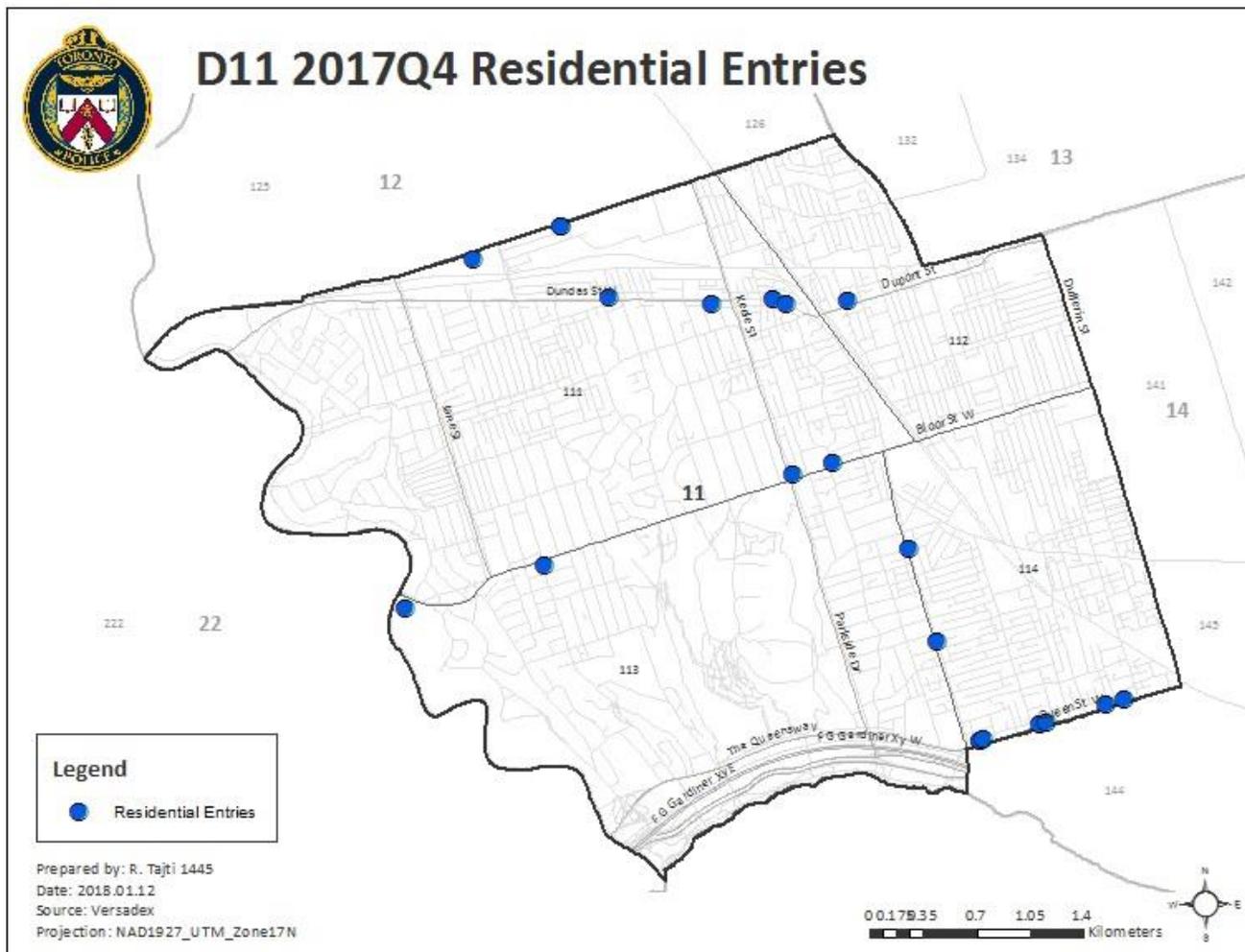
Swansea Mews

To get in touch with your local Neighbourhood Safety Officer, call the community response unit at (416) 808-1119





11 Division 2017 3rd Quarter Residential Entries Map



Residential Entry Summary and Crime Prevention Tips



Residential Entries(doors) – We are experiencing a number of break and enters into homes where the thief is gaining entry through the rear door of the residence.

Crime Prevention Tip: Install high quality locks and strike plates on the doors to prevent intruders from forcing the door open. Install motion sensor lights on the exterior of the property to alert residence of movement and potentially scare suspects(s) away. Consider installing video surveillance to assist police in identifying suspects.

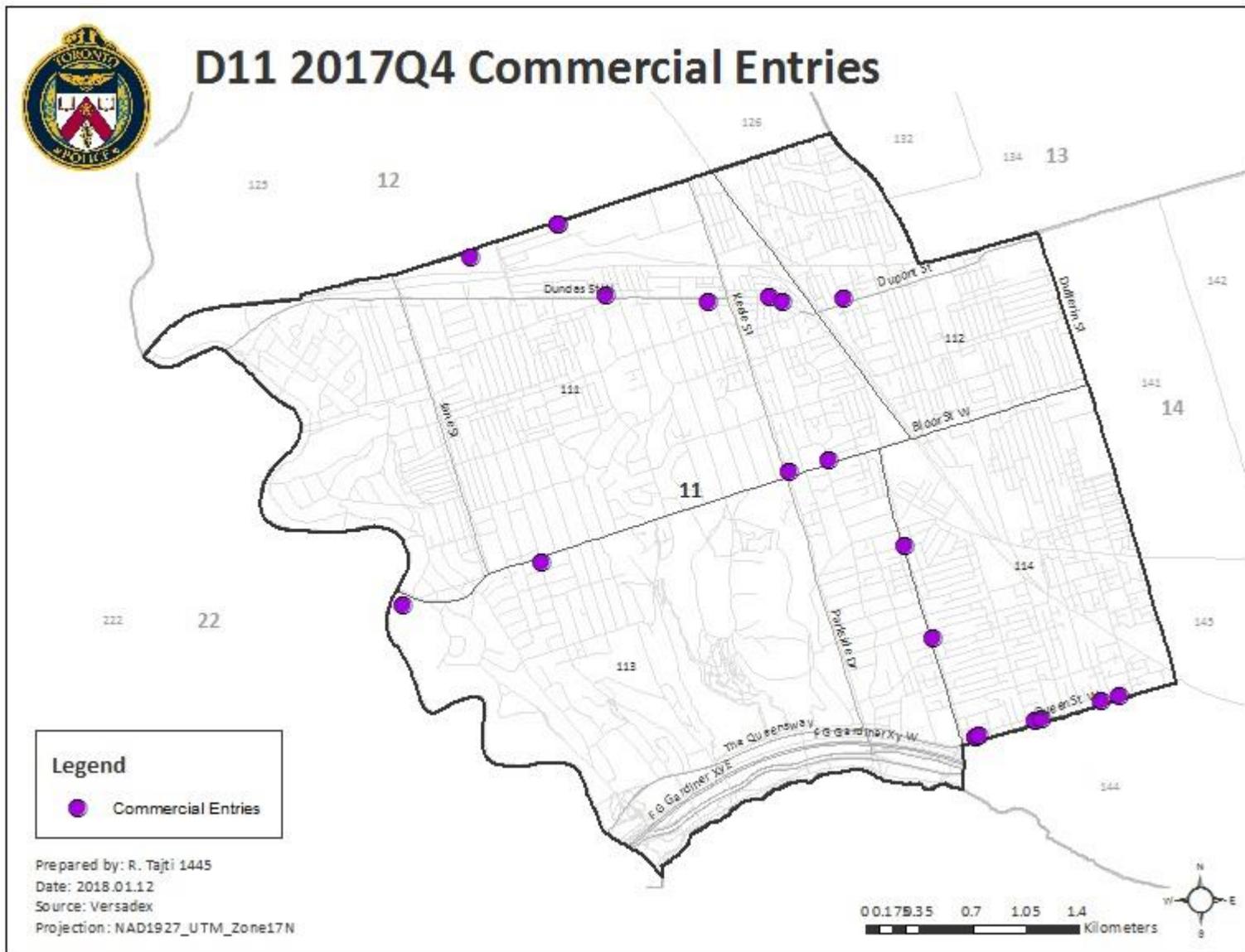


Residential Entry (Windows) – Thieves are also gaining entry to homes through basement windows.

Crime Prevention Tip: Consider installing a security film on windows that will assist in preventing the window from being broken if kicked or an item is thrown against the window. Install motion sensor lights on the exterior of the property to alert residence of movement and potentially scare suspects(s) away. Consider installing video surveillance to assist police in identifying suspects.



11 Division 2017 3rd Quarter Commercial Entries



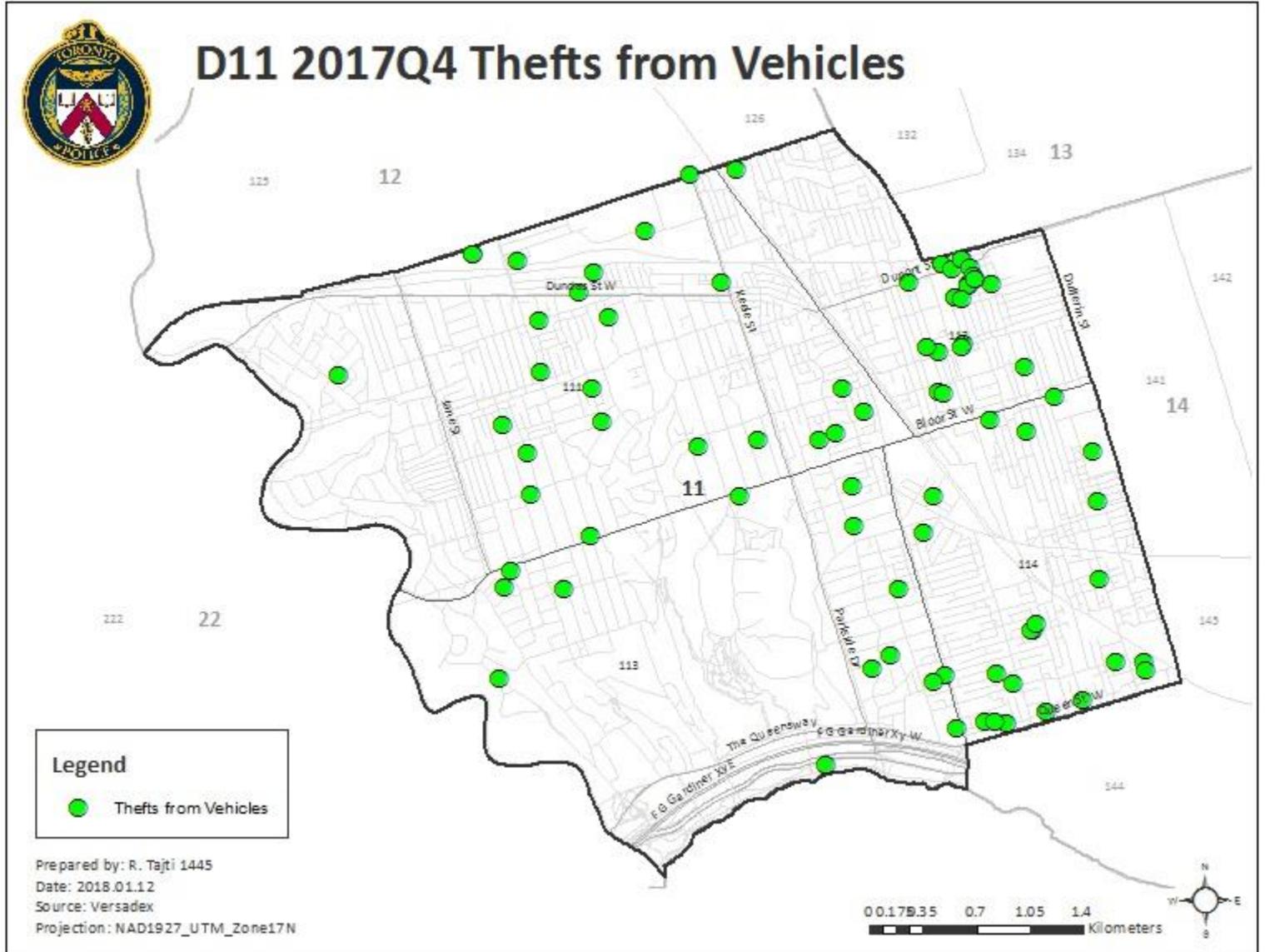
Commercial Entries – In 2017, commercial entries in 11 Division increased by 36% over the previous year. While this seems high, it is still 10% lower than the number of entries in 2015. A series of entries though 2017 Q3 and Q4 in the Junction area have been attributed to a single suspect. A warrant has been issued for the suspect.



Crime Prevention Tip: Consider installing a security film on windows that will assist in preventing the window from being broken if kicked or an item is thrown against the window. Install motion sensor lights on the exterior of the property to alert residence of movement and potentially scare suspects(s) away. Consider installing video surveillance to assist police in identifying suspects. Contact our office for a FREE assessment of your business.



11 Division 2017 4th Quarter Theft From Vehicle





Crime Analyst Review

4th Quarter of 2017

Residential Entries: In 2017, members of the Major Crime Units of 11 and 22 Divisions worked together on an initiative called Project High Class. The operation focused on residential entries committed by an organized crime cell of foreign nations who had been recruited to commit these entries while in Canada on Visitor Visas.

The fourth quarter of every year tends to show a seasonal trend in something called, “extended absence entries”. During the holiday season, people go on extended holidays. Offenders look for homes where mail collects in the mail box and snow builds-up in the driveway indicating that the home is unoccupied. This trend was apparent although to a lesser degree in 2017 than in years previous. Residential entries increased in 11 Division during 2017 by 20%. While this seems high, it is still lower than the number of residential entries in 2015.

Commercial Entries – In 2017, commercial entries increased by 36% over the previous year. That 10% lower than the number of entries in 2015. A series of entries though 2017 Q3 and Q4 in the Junction area has been attributed to a single suspect. The suspect is still outstanding and an arrest warrant exists for him.

Thefts from Vehicles – Since 2012, 11 Division has achieved double digit percentage reductions in thefts from vehicles. In 2011, the Division experienced over 800 reported incidents of thefts from vehicles. In 2016, that number had been reduced to 237. With rates that low, reported crime rates had nowhere to go but up. The 2016 low corrected itself with a 49% increase.

Historic trends of thefts in parklands have largely been reduced through identification of recidivist offenders. An offender sought for a series of entries going back two years has recently been identified and arrested. To date, Major Crime Unit officers have attributed 43 charges to that offender, and the number likely to rise as investigations continue.

Over the holiday season, an increase in thefts was observed due to reportees having left items of value in their vehicles in plain view. Items such as laptops, wallets, purses, large sums of cash, and luggage were stolen from parked cars. Members of the community are reminded that it is NEVER a good idea to leave your valuables in your car.

Lastly, a trend to stolen license plates has also been observed. This trend is likely related to an increase in stolen vehicles.

Robert Tajti 1445
Constable / Crime Analyst
Toronto Police 11 Division
2054 Davenport Rd, Toronto
Ont, M6N 1C8
(416) 808-1103



Crime Prevention Tips

Know what criminals look for.

- 
- A small graphic of two dice crossed at their corners, with the word "CRIMINALS" spelled out across the faces of the dice.
1. Install high quality locks and strike plates on doors to prevent intruders from forcing the door open.
 2. Install motion sensor lights on the exterior of the property. This will alert movement and potentially scare suspects(s) away.
 3. Install motion sensor lights on the exterior of the property. This will alert movement and potentially scare suspects(s) away.
 4. Consider installing video surveillance to assist police in identifying suspects.
 5. Landscaping- Tall plants and bushes will reduce visibility and conceal entry into your home.
 6. Windows- Bare windows are a way for criminals to see the potential reward inside and to see if the risk is worth taking
 7. Doors-Criminals know the difference between door styles and locks, and which ones are the easiest to break into. Doors should be mounted so that the hinges and bolts are facing the inside of the house.
 8. Garbage- A garbage can/bin can be used as a way to elevate the criminal onto a second floor balcony, give them insight into what you recently purchased and contents can help them steal your identity
 9. Garage- An open and/ or unlocked garage door is an easy entrance for criminals to enter into the interior of the home. Garages are a favorite target for thieves. Keep your garage door locked, even when you are home.
 10. Vehicles- Criminals look for empty driveways for an indication that no one is home. Don't leave valuables in your vehicle either, take them inside your home.
 11. Going on vacation- Inform a neighbor of your departure and return dates. Cancel or redirect your mail and deliveries. Arrange to have your lawn cut. Use timers to activate lights.

Has Your Home Been Broken Into ?

If you return home and discover that your house has been broken into, do not enter...the criminal may still be inside. Call the police immediately. Do not touch anything or clean up until the police have arrived as you may disturb evidence.

In an emergency: **CALL 9-1-1** To report a crime that is not an emergency **CALL (416) 808-2222**



Contact Numbers

Police Services

11 Division Front Desk	(416) 808-1100
11 Division Community Safety Unit	(416) 808-1119
Parking Enforcement	(416) 808-1618
Blocked Driveways (Tell dispatcher you have blocked driveway)	(416) 808-2222
Elder Abuse	(416) 808 7040

Toronto Hydro Services

Main Number	(416) 542-8000
Trees on Hydro Wires	(416) 542-8000 (select option 1)
Street Light Outages	(416) 542-3195

Other Services

Fire Services General Inquiry	(416)338-9050
Health Hotline	(416) 338-7600
2-1-1 (Access community social, health, government programs)	2-1-1
Kids Help Phone	1-800-668-6868
Telehealth Ontario	1-866-797-0000
Landlord & Tenant Board	1-888-332-3234
Animal Services	(416) 338-7297
TTC Customer Services	(416) 393-3030

Elected Officials

Councillor Sarah Doucette	Ward 13	(416) 392-4072
Councillor Ana Bailao	Ward 18	(416) 392-7012
Councillor Gord Perks	Ward 14	(416) 392-7919
Councillor Cesar Palacio	Ward 17	(416) 392-7011
Councillor Frances Nunziata	Ward 11	(416) 392-4091



Community Investigative Support Unit

In November 2017, a Community Investigative Support Unit (CISU) was created in 11 Division to assist the Priority Response Units (PRU). CISU responds to lower priority radio calls where there is no immediate threat to the public. The main purpose of the CISU is to alleviate the increasing demands placed on the PRU. Service wide implementation of these units may reduce the workload for the PRU by up to 20%.

In February 2017, after a yearlong, in depth review of how policing is currently conducted in Toronto, the Transformational Task Force proposed a modernized policing model for the city that is innovative, sustainable and affordable.

One such recommendation was the development of alternative ways for people to report non-emergency situation ie: where an immediate officer response is not necessary for personal safety or to meet an immediate investigative need.

The implementation of the CISU is significant as it allows the Service to respond to differing levels of priority calls in more efficient and effective ways than the former practice of sending Priority Response Units (PRU) to all calls. By focusing CISU resources on lower priority calls the PRU can focus on occurrences that are of the highest priority.



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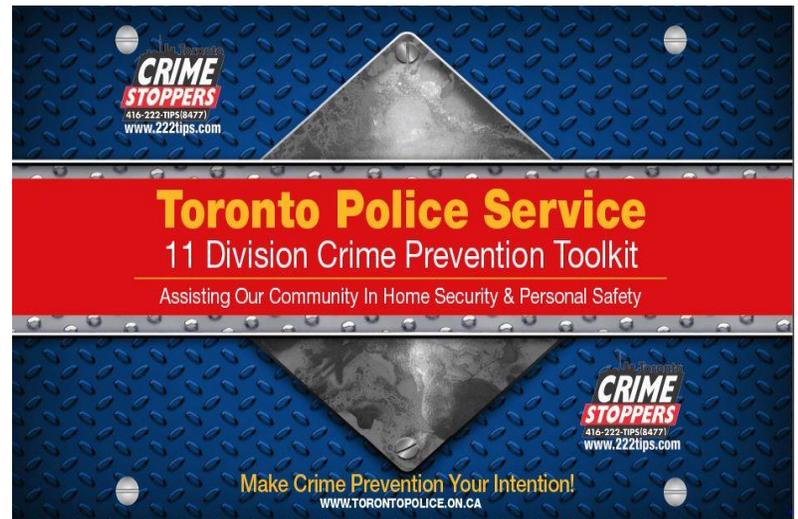
Crime Prevention Material/Pamphlets Available

Did you know???

The 11 Division Crime Prevention Office is packed with pamphlets covering various topics? In June we will be launching our NEW Crime Prevention Toolkit. The toolkit will include all of the following crime prevention pamphlets from the Toronto Police Service.

Contact our office for pamphlets and material on;

1. Auto Crimes
2. Frauds & Scams against seniors
3. Bicycle Safety & Theft Prevention
4. Business Security Robbery Prevention Tips
5. Transit Safety
6. Senior Safety
7. Distraction Theft
8. Social Networking Safety
9. Bullying
10. Credit/Identity Theft
11. Apartment Security
12. Babysitting Safety
13. Personal Safety
14. Home Security
15. Cyclist Safety Guide
16. Break & Enter Prevention



And much more...

Interested in attending one of our community Home Security Seminars? From time to time we conduct meetings in the community to discuss police issues, concerns, talk about crime and crime prevention. Sign up by emailing our office and you will be notified about our meetings.

Sign Me Up!

11division@torontopolice.on.ca

Our newsletters are distributed by the Councilors in our community. If you missed the newsletter you can also contact the Crime Prevention Office at 11 Division.



11division@torontopolice.on.ca



Connecting With Community

Connecting With Community At Christmas

The Crime Prevention/Community Resource office at 11 Division joined forces with its Community Police Liaison Committee members to come up with an event benefiting multiple community agencies that focus on seniors.

As a result, officers first planned a Cram the Cruiser event on Dec. 3 and followed up with a Christmas luncheon at a seniors centre Dec. 9. In partnership with the Loblaws at Dundas St. W. and Scarlett Rd., shoppers were challenged to fill a police vehicle with food, filling 11 Division's Community Response Unit van to the roof.

"One community member approached officers explaining that, although she did not have a lot to give, she wanted to contribute as she resides in a neighborhood supported by 11 Division Priority Neighborhood Safety Officers," said Crime Prevention Officer Constable Jan Barr. "She explained that she has seen a dramatic improvement in the area and wished to thank the officers for their hard work."

A portion of the proceeds of Cram the Cruiser were donated to the Hallelujah Fellowship Baptist Church at 425 Pacific Ave. in the Junction. This church provides food and meals to those in need in the area. All other proceeds went toward the preparation and cooking of a Christmas luncheon for 75 seniors at the LA Centre for Active Living at 55 Rankin Ave.

CPLC members, West Neighbourhood House staff, youth volunteers and staff of the LA Centre, decked the halls of the community centre with Christmas cheer and The Pepper Shakers band belted out holiday tunes.

The 22 youth volunteers, many who recently arrived from the Philippines, were an energetic addition to the volunteer staff, serving meals and dancing with seniors.

"One senior mentioned how much she has had really sad and lonely holidays and this was one of the best that she has experienced in a long time," Barr said. "When she danced with the youth to the live music, she said she had tears in her eyes from happiness.

She thanked everyone who made this celebration possible." Barr thanked local sponsors for making the day possible, including Loblaws, Terra Nursery, Dominion Meat Packers, Messina Bakery, Andy's Sausages, Venetia, The Cheese Boutique and Bloor Meat Market.





What's New At 11 Division

What's new at 11 Division?

E-newsletter

We have established a quarterly E-newsletter specific to the 11 Division communities. Topics include, crime trends, crime prevention tools, divisional initiatives, events and much more. If you wish to be on our mailing list please contact us at 11division@torontopolice.on.ca

Senior's Pedestrian Safety

Toronto has seen a significant increase with respect to the number of senior's struck by vehicles in the last several years. As such Toronto Police now offers Senior's Pedestrian Safety Presentations. Inavigait is a pedestrian education and awareness program offered by 11 Division officers. If seniors groups are interested in receiving this presentation please contact PC Jan Barr at 416-808-1108.

Online Crime Prevention Webinar

Community members are able to log on to their computer by simply clicking a link provided. Then, from the comfort of home view a power point presentation specific to 11 Division communities. Participants are able to communicate directly with the moderator. Attendance and participation has been well received at our past online webinars. Future Webinar's will be offered. If you are interested in taking part send an email to 11division@torontopolice.on.ca

Crime Prevention Toolkit

11 Division has developed a Crime Prevention Toolkit. The toolkit is packed with a number of pamphlets and materials covering a wide variety of topics from, Home Security, Internet Safety, Bike Safety & Theft Prevention, to name just a few. The toolkit will be distributed to recent victims of crime as well will be available through councillors offices, libraries, coffee shops etc.

Home Safety Assessments

11 Division offers free home/business security assessments. Officers will attend your location and provide you with a comprehensive understanding of ways to improve the property in an effort to prevent Break and Enters. Contact us at: 11division@torontopolice.on.ca and book an assessment.





Upcoming Events

Doors Open Toronto
(May 26 & 27)
11 Division

Doors Open Toronto is an annual event when approximately 150 buildings of architectural, historic, cultural, and social significance to the city of Toronto open their doors to the public for this free citywide event. Stay tuned for details regarding a tour of our facility.

Crime Prevention Online Webinar
March 8th at 8:00PM

Log in from the comfort of home as you view and listen to our crime prevention unit officers discuss crime analysis, crime prevention tips and much more. Ask questions, engage with us and stay informed. Please sign up at 11division@torontopolice.on.ca





Community Police Liaison Committee (CPLC)

MANDATE

To work together in identifying, prioritizing, and problem solving of local policing issues by;

- being proactive in community relations, crime prevention, education, mobilization, and communications initiatives, and
- acting as a resource to the police and the community.

All of the seventeen police divisions throughout the City of Toronto including Traffic Services have a CPLC to provide advice and assistance to the local Unit Commander and to work in partnership with local police towards a safe and secure community.

The membership of each CPLC reflects the unique and diverse population served by a particular division. Participants on committees include community representatives from racial, cultural or linguistic groups, social agencies, businesses, tenant associations, schools, places of worship, gender, youth and socio-economic status.

The CPLC works with the Community Response Units in each division to develop short and long-term solutions to local concerns ensuring that no single group is excluded in the process. This system, in place in divisions since the early 1990s, has provided direct access to the decision making process at the local level and has empowered local community members to improve the safety and security of their own communities.

MEMBERSHIP

- CPLC members shall be individuals who live or work in the respective Division or Unit or those individuals who participate with organizations functioning within the respective Division or Unit.
- Potential members will submit application letters to the CPLC for review.
- The membership year shall be for one year from date of membership.
- The CPLC executive shall review membership every year and establish the minimum standards for attendance and participation.

JOINING THE CPLC

Anyone interested in joining the 11 Division CPLC is encouraged to contact our crime prevention unit at (416) 808-1188 or 11division@torontopolice.on.ca



Connecting With Community

"Members of the Community Response Unit also adopted two local families who are currently overcoming some hardships." said Sergeant Joslyn Watson. "Through collections and purchases we were able to supply the entire family with various clothes, food and Christmas gifts."

Officers are also working with Bottle Rocket Café in Roncesvalles Village on a toy drive to benefit children of all ages who are staying at the Redwood Shelter. The toy drive's mission is to ensure that all children living at one of the city's few family shelters are looked after and to lift their spirits during the holidays.

Officers are also working with Bottle Rocket Café in Roncesvalles Village on a toy drive to benefit children of all ages who are staying at the Redwood Shelter. The toy drive's mission is to ensure that all children living at one of the city's few family shelters are looked after and to lift their spirits during the holidays.

The Division also collected 60 winter jackets which were donated to Carlton Village and West Neighbourhood House, in the Parkdale area, to give to newcomers who are getting their first winter experience.

"The gift of giving has always been woven deeply into the fabric of 11 Division officers." said Superintendent Heinz Kuck, 11 Division Unit Commander. "All of these examples of kindness and caring, sponsorship and support, has had a profound way of creating everlasting friendships."





Robbery Prevention

Robbery prevention is a crime that targets both people and businesses. Reduces the risk of personal injury and increase the potential of bringing the culprit(s) to justice.

Visibility

- Ensure that windows are not covered over by signs or merchandise.
- The store cash register should be located so as to allow a clear view for passing motorists, pedestrians and police patrols. In the event of a robbery, a store employee will be able to note the car's description and direction of travel.
- Notify the police if suspicious persons hang around your place of business. Be especially alert at opening and closing times.

Lighting

The interior, exterior, front and rear of a business premise should be well illuminated to deter potential robbers from hiding in shadows or poorly lit areas.

Video Equipment

- If your business is equipped with a video camera ensure the system is working. Regularly clean and inspect the video equipment and change the video tape every week. Ensure proper camera alignment of the cash register and/or doorway area

Money Handling

- Do not keep large amounts of cash on the premise
- Use a drop safe or night deposit. When making night deposits have someone with you, stagger your delivery times and DO NOT carry money in sight

During a Robbery

- Remain Calm
- Obey the robber's commands
- Do not antagonize the robber
- Consider all firearms to be loaded
- Look at the robbers - notice details to aid you in describing them and their mannerisms. Note age, weight, height, clothing, tattoos or scars
- Take note of the weapon
- Watch the direction the robbers take - if they use a vehicle, try to note the licence plate number

After a Robbery

- Call the police immediately! Dial 9-1-1
- Give your name, telephone number and the address of the hold-up
- Give a description of the suspect(s), direction of travel, and a license number if a vehicle was used
- Advise whether or not weapons were used
- Protect the crime scene. Keep customers or other employees away from the area of the store where the robbery occurred



Frequently Asked Questions

Q. [Where is the division located?](#)

A. 11 Division is located at 2054 Davenport Rd, Toronto. We are at the corner of Old Weston Road & Davenport Road.

Q. [Can I file a police report online?](#)

A. Yes, you can file a report if it meets the criteria through the Citizen Online Report Entry. It can be found at www.torontopolice.on.ca/core

Q. [What type of reports can I file online?](#)

A. Online reports that you can file are;

- | | |
|-------------------------------------|-------------------------------------|
| 1. Damage to property UNDER \$5,000 | 2. Damage to vehicle UNDER \$5,000 |
| 3. Driving Complaint | 4. Fraud UNDER \$5,000 |
| 5. Supplemental Report | 6. Theft from vehicle UNDER \$5,000 |
| 7. Theft of Gas(from a Gas Station) | 8. Theft UNDER \$5,000 |
| | 9. Graffiti |

Q. [How do I obtain a police clearance letter?.](#)

A. The Toronto Police Service provides two types of background screenings, a Clearance Letter or a Vulnerable Sector Screening. Applications can be made online on our website or in person at police headquarters located at 40 College Street, Toronto.

Q. [My house was broken into, what do I do?.](#)

A. Do not enter the home, someone may still be inside, call police

Q. [Can i volunteer with the Toronto Police?](#)

A. Yes, many volunteer opportunities exist, visit the Toronto Police Website, some of the programs include; 1. Auxiliary Program, 2. Adult & Youth Corps Program 3. Rovers 4. Consultative Committee Volunteers 5. Victim Services 6. Chaplains

Q. [Do you have information on crime prevention such as pamphlets, tips?.](#)

A. Yes, contact the 11 division crime prevention unit at 416-808-1188 and we would be happy to provide you with various pamphlets on crime prevention

Q. [Can we request more police presence in our neighbourhood, we are experiencing a lot of crime?](#)

A. Yes, contact the community response unit at 416-808-1119 and we can arrange for the officers on bicycles to patrol your neighbourhood and deal with an ongoing issue. You can also contact the community relations/crime prevention officers at 11division@torontopolice.on.ca for further assistance.

Q. [I have an ongoing dispute with my neighbour and a specific house on my street that is engaging in criminal activity, what can I do?.](#)

A. You may call the community relations / crime prevention unit at 416-808-1188 or 416-808-1108 and an officer will provide assistance.